



Client Testimonial

Community Hospital is a 25-bed critical access hospital in rural Southwest Nebraska. I started looking for some type of solution for access to policies, etc after we had an incident on site in which we lost our servers and internet. During this we had no wifi or servers, so we had to implement downtime procedures for patient care. In a paperless world, the one thing we did not have a backup plan for was access to our policies and procedures. I was introduced to HAPevolve through the Nebraska Hospital Association. After hearing about their PREP app I was very interested in seeing how they could help us. I connected with our Account Executive, Joanie Tomashunas, and we started working through the process. What excited me about the PREP app was the ability to have access to so many things right at my fingertips, no matter where I was. I have been able to add facility maps, policies, procedures, Incident Command forms, it is unlimited what I can put on there. But probably the biggest satisfier for this app is the customer service I have received from everyone at HAPevolve. They were upfront that they were new to having hospitals and they went out of their way to work with me if I had an issue and to fix it as soon as they could. And they did just that. From helping me design what my app will look like, to assisting in rolling it out. They have been helpful every step of the way. This didn't just stop with Joanie. Everyone was so helpful. Beyond just the app, they have so many services available. I definitely do not regret my decision to go with the PREP app for our facility.

- Stacey Aguilar | Community Hospital – McCook

